

5924 Wild Orchid Trail
Raleigh, NC 27613

March 20, 2001

Mr. Cameron Murray
Lawn Care & Landscaping
2605 Scarlet Sage Ct.
Raleigh, NC 27613

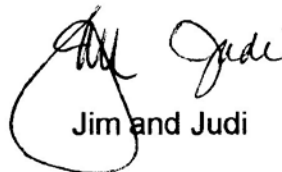
Dear Cameron:

As I sat down to file away some bills last night, I picked up your invoice and smiled. I smiled because the yard looks the best it has in years. I smiled because I know the gutters won't overflow in this afternoon's rain. I smiled because we have the spiffiest new mailbox in the neighborhood. And from a guy who hates to work in the yard, I smiled at the prospect of not having to this year.

You and Curtis did a bang up, professional job, Cameron, from beginning to end. You planned your work, scheduled your time, and did what you said you would do, when you said you would do it. In addition, you paid attention to the little things, like leaving the new mulch away from the lariope, so it will have a better chance this Spring; like bagging the gutter "droppings"; and like policing up the various watering cans, sprinklers and the like that I had rat-holed behind the shrubs. Not only did you do a professional job, but you also finished by rendering a professional invoice, detailing your services and charges.

Yup, we're happy campers, smiling at how things look, again, smiling at thought of leaving our mower and its buddies parked under the house, and proud to have your Invoice No. 1. Please don't make it the last. We'll smile each time we file one away. Thanks.

Sincerely



Jim and Judi